

Quality Policy

SICK S.p.A. is the Italian subsidiary of the German multinational SICK AG focused for over 70 years in the production of sensors and solutions for industrial automation.

SICK S.p.A., operating in the Italian market since 1996, is committed to satisfy its customers' requests through the sale of SICK group products, the study and implementation of systems designed to meet the needs of each customer, the supply of technical consultancy, training and after-sales services.

For SICK **Customer satisfaction** is the main goal and there's a full commitment:

- in keeping long-lasting relationships with its customers;
- in providing the suitable competence in order to meet every need;
- in the search for specific and innovative solutions to comply customer's requests;
- in monitoring the satisfaction of its customers and implementing consequent improvement actions.

SICK is committed to the development and subsequent maintenance of the Company **Quality** Management System in compliance with ISO 9001:2015, which will be an important way to ensure:

- the fulfilment of the requirements applicable to its products and services;
- the continuous improvement of the quality of its products and services;
- the continuous improvement of the company's performance and processes.

In the awareness that **Human Resources** are a critical part of its success, SICK S.p.A. is committed to:

- Provide adequate training for each worker to develop and increase personal and role-specific skills;
- promote transversal collaboration within the company;
- improve well-being in the working life of each individual.

The Management is committed to invest all the necessary **resources** to achieve what is stated in its Quality Policy.

SICK S.p.A.
Vimodrone, 13/02/2020

Massimo Azzeri
Amministratore Delegato

Costantino Ghigliotti
Amministratore Delegato