Don’t just hire a service; hire a service partner. SICK, Inc. supports our customers with a comprehensive portfolio of service offerings, working as your service partner throughout the lifetime of your product or system. SICK’s full range of services is the perfect complement to its innovative products and systems. As a market leading service organization, SICK’s experience provides you with the highest level of technical expertise, maximizing your productivity and efficiency.

SICK recognizes that providing high-level training is just as important as providing high-level products. That’s why we have an experienced training staff ready to fulfill your training needs. With standardized training available covering a wide range of products and systems, each training has been tailored with objectives and benefits targeted towards a specific job function. Training and professional development from SICK enhances the knowledge of your employees to learn what is needed for an efficient, legally-compliant, and safe operation.

You can easily find a course or develop a training path to fit the needs of your business, from a basic familiarity with SICK products and systems to day-to-day maintenance to optimization for peak performance. Our training programs will give you and your colleague’s confidence working with SICK’s safety products and systems.
With SICK’s training and education, you can expect:

- Customer-specific and standard training programs available on-site, at a SICK location, or via WebEx
- Standardized training covering a wide range of products to give a general familiarity of SICK products & systems
- Courses tailored to your job role – overview, maintenance, configuration, analysis
- Practice with real applications using hands-on training to solidify concepts and ensure knowledge retention
- Structured training documentation fit to your company’s needs

By hiring SICK as your service partner, we can help you to:

- Decrease downtime and improve line efficiencies by enhancing system and product knowledge
- Optimize performance and better maintenance of the equipment on a daily basis due to comprehensive training
- Understand the tools needed to address problems and carry out first-level troubleshooting in order to help reduce downtime
- Learn up-to-date industry information, including relevant standards and regulations, to help you perform your job more effectively

Learn more about Services by SICK
sick.com/service-and-support