Job Title:
Field Service Technician (SJ-SCAFST-HF1115)

Location:
Toronto, Ontario

Job Description:
This position is responsible for installing, servicing and troubleshooting all SICK Ltd. products. This position also interfaces with individuals both inside and outside the organization offering technical expertise regarding SICK Ltd.’s products and services in various industries.

Job Requirements:
- Perform field service on all products, including analyzing and troubleshooting hardware/software issues, performing on-site modular/ component repairs, and preventative maintenance.
- May work independently or as a member of a team to install systems, which includes the verification of wiring connection and operation of products in accordance with customer’s specifications.
- Provide detailed reports on the progress of the installation to management.
- Analyze and validate application from the field and provide feedback to sales and engineering.
- Provide technical support phone/email to customers internally and externally.
- Provide after hour support on all products on a weekly rotating schedule.
- Travel up to 75% of the time.
- Regular attendance and timeliness.

Job Responsibilities:
1. Track and coordinate proposal requests and sets priorities.
2. Perform field service on all products, including analyzing and troubleshooting hardware/software issues, performing on-site modular/ component repairs, and preventative maintenance.
3. May work independently or as a member of a team to install systems, which includes the verification of wiring connection and operation of products in accordance with customer’s specifications.
4. Provide detailed reports on the progress of the installation to management.
5. Analyze and validate application from the field and provide feedback to sales and engineering.
6. Provide technical support phone/email to customers internally and externally.
7. Provide after hour support on all products on a weekly rotating schedule.
8. Travel up to 75% of the time.

9. Regular attendance and timeliness.

If you thrive in a fast-paced, team-oriented work environment that offers challenges and the opportunity for growth, we’re the place for you! SICK Ltd. is located in Richmond Hill, Ontario and offers competitive wages and an excellent benefits program. Qualified candidates can apply online by clicking the button below. Please reference the Job Title at the top of this page for the position you wish to apply for. Visit us at www.sickusa.com.

Equal Employment Opportunity/Affirmative Action employer:
Women, minorities, protected veterans, individuals with disabilities
PLEASE NO AGENCIES/NO TELEPHONE INQUIRIES - NO RELOCATION

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