

Phone Prompts for Normal Working Hours

<Option 1> For **Customer Care** including Inside Sales and Returns please Press 1
Choosing this option will further direct you to one of the following departments:

1. Order Assistance
2. Inside Sales
3. Returns & Warranty

<Option 2> For **Application Engineering** Press 2

Choosing this option will further direct you to one of the following departments. You will be connected to one of several engineers. If they are busy, your call will be routed to voice mail. The engineers are immediately notified of messages in the queue and will respond as soon as possible.

1. Industrial Sensor Products
2. Safety Products
3. Automatic Identification/Bar code products
4. Machine Vision

<Option 3> To inquire about **Field Service** Press 3

Choosing this option will further direct you to the Field Service Department which can assist with field service related issues including scheduling repairs and service calls.

<Option 4> For **Service Contracts** Press 4

Choosing this option will direct you to the Service Contracts Department.

<Option 5> For the **Company Directory** Press 5

Choosing this option will direct you to the company directory by last name (and other search options).

<Option 6> To dial your **Parties Extension** press 6

Choosing this option will prompt for a known extension for immediate transfer.

At anytime to reach the **Operator**, please **press 0**.